Reunion Giving and Volunteers

Caitlin Kiley Interim Director of Annual Giving Washington & Lee University <u>ckiley@wlu.edu</u> and Mary Risner Interim Director of Annual Giving Franklin & Marshall College

mary.risner@fandm.edu





Recruiting the ideal volunteer

- Past volunteers
- Review prospect pool
- Identify leaders of affinity groups
- Ask team for recommendation
- Ask for commitment
- Ask Chairs for recommendations for committee
- Not an open call for volunteers at first
- Invitation by letter from President, or presidential thank you for service
- Follow-up by call from staff or volunteer

STÂFF SHARING THE ANNUAL FUND FUNDAMENTALS

Motivating volunteers

- Training
 - First call training
 - On-site
 - In regions
 - On the web
- Preparation
 - Scripts (sample handouts)
 - Sample text (sample handouts)
 - Lists (make sure updates come back to the staff)
- Perks
 - Early room block, decide tone of event and fundraising priorities, pride in class leadership
 - Connections to other alumni and president. Others like Faculty or other professional staff.
 - Acknowledge service to employer, Linkedin description, resume` builder



W&L Reunion Training Dinner Objectives

- Program goals
- Staff & Volunteer Roles
- Timeline
- Weekend Schedule

- Overview of Class
 Campaign
- Reunion Awards
- Calling Basics



Combat the Post-Reunion Slump

- Multi-year pledges
- Monthly Giving
- Continue to work with class leadership
- Keep Facebook, other social media active
- Regional events that class can rally around



Class – specific gifts and Challenges

- Save for milestone Reunions (25th, 50th)
- Consider multi-year counting (back and forth)
- Are non-dollar Challenges an option? (senior class vs. 50th Reunion, 5th vs. 10th etc.)
- Success with dollar Challenges
- F&M Reunion Challenge



Multi – year counting for Reunion

Who counts going forward only
Who counts since last Reunion only
Who counts this year only
Others?

 How do the bigger numbers of multi-year counting affect other classes that don't do it that way?



Non-Performing volunteers

• Who fires volunteers?

- Strategic indicate non-performing volunteers in a file to keep for next time
- Asking your chairs to help motivate
- What can you do to help?



Tools

Facebook
Business Cards
Sample Scripts
Sample training packet
Reunion training manuals



Discussion topics

- When do committees make their commitment?
- Obstacles in your program?
- Can you use your key regions to promote Reunion and giving?